Rambler, Alexis

From: Chris Koon <chris.koon@ecsc.org>
Sent: Friday, October 22, 2021 2:56 PM

To: Wilson, Elise

Cc: Wheat, Jo; Thomas, Jackie; Long, Renaye 6-9292; Robert Cathcart; Bateman, Andrew;

Watts, Victoria; Grube-Lybarker, Carri; Hall, Roger; Heather Smith; Jacqueline Wilson; kimberly.walton@duke-energy.com; Lyndsay.McNeely@duke-energy.com; Katie Brown;

PSC_Contact; CRISTINA FREEMAN; Loehr, Nancy E; Vinod Ramachandran

Subject: Re: [External] Re: ND-2021-6-A SC Emergency Rental Assistance Program - Request to

Provide Update

Yes, of course, I will be happy to bring hard copies. I am also happy to fashion name plates, but I suspect your handiwork would greatly exceed mine in qualify, so if you don't mind creating them, I would be very grateful.

Sent from my iPhone

On Oct 22, 2021, at 2:46 PM, Wilson, Elise <Elise.Wilson@psc.sc.gov> wrote:

Mr. Koon:

Last minute thought...if possible please bring ten hard copies of the PowerPoint presentation and nameplates for the two or three of you presenting in person. Should you not have name plates, please let me know and I will fashion some for you all.

Thank you and again, have a great weekend!!

Elise

From: Wheat, Jo <Jo.Wheat@psc.sc.gov> Sent: Friday, October 22, 2021 2:37 PM

To: Chris Koon chris.koon@ecsc.org; Wilson, Elise clise <a href="

Cc: Bateman, Andrew <abateman@ors.sc.gov>; Watts, Victoria <vwatts@ors.sc.gov>; Grube-Lybarker, Carri <clybarker@scconsumer.gov>; Hall, Roger <RHall@scconsumer.gov>; Heather Smith <heather.smith@duke-energy.com>; Jacqueline Wilson <Jacqueline.Wilson@duke-energy.com>; kimberly.walton@duke-energy.com; Lyndsay.McNeely@duke-energy.com; Katie Brown <katie.brown2@duke-energy.com>; PSC_Contact <Contact@psc.sc.gov>; CRISTINA FREEMAN <cristina.freeman@dominionenergy.com>; Loehr, Nancy E <Nancy.Loehr@duke-energy.com>; Vinod Ramachandran <vramachandran@guidehouse.com>

Subject: RE: [External] Re: ND-2021-6-A SC Emergency Rental Assistance Program - Request to Provide Update

Wonderful. Thank you (and Robert) for that accommodation. *Everything* is more complex these days, isn't it?

I'm copying Jackie here and we'll get it taken care of.

From: Chris Koon < chris.koon@ecsc.org Sent: Friday, October 22, 2021 2:34 PM

To: Wheat, Jo < <u>Jo.Wheat@psc.sc.gov</u>>; Wilson, Elise < <u>Elise.Wilson@psc.sc.gov</u>>; Long, Renaye 6-9292 < Renaye.Long@schousing.com>; Robert Cathcart < Robert.Cathcart@ecsc.org>

Cc: Bateman, Andrew <abateman@ors.sc.gov>; Watts, Victoria <<u>vwatts@ors.sc.gov</u>>; Grube-Lybarker, Carri <clybarker@scconsumer.gov>; Hall, Roger <RHall@scconsumer.gov>; Heather Smith

<<u>heather.smith@duke-energy.com</u>>; Jacqueline Wilson <<u>Jacqueline.Wilson@duke-energy.com</u>>; <u>kimberly.walton@duke-energy.com</u>; <u>Lyndsay.McNeely@duke-energy.com</u>; <u>Katie Brown</u>

<<u>katie.brown2@duke-energy.com</u>>; PSC_Contact <<u>Contact@psc.sc.gov</u>>; CRISTINA FREEMAN <<u>cristina.freeman@dominionenergy.com</u>>; Loehr, Nancy E <<u>Nancy.Loehr@duke-energy.com</u>>; Vinod Ramachandran@guidehouse.com>

Subject: [External] Re: ND-2021-6-A SC Emergency Rental Assistance Program - Request to Provide Update

Yes ma'am. I am tied up away from the office, but I've coordinated with our law clerk, Robert Cathcart, and he will have it on a thumb drive at our office. I'm copying Robert to loop him in. Most of our folks are still working remotely, so our building isn't open to the public at the moment. When you arrive, if you will just call Robert on his mobile number (803-872-2874), he will come down and let you in. Our office is at 808 Knox Abbott Drive in Cayce.

Thank you (and thanks, Robert)!

Best, Chris

From: "Wheat, Jo" < <u>Jo.Wheat@psc.sc.gov</u>> **Date:** Friday, October 22, 2021 at 2:25 PM

To: Chris Koon < chris.koon@ecsc.org, "Wilson, Elise" < Elise.Wilson@psc.sc.gov, "Long, Renaye 6-9292" < Renaye.Long@schousing.com>

Cc: "Bateman, Andrew" , "Watts, Victoria" <<u>vwatts@ors.sc.gov</u>>, "Grube-Lybarker, Carri" <<u>clybarker@scconsumer.gov</u>>, "Hall, Roger" <<u>RHall@scconsumer.gov</u>>, Heather Smith heather.smith@duke-energy.com>, Jacqueline Wilson

<Jacqueline.Wilson@duke-energy.com>, "kimberly.walton@duke-energy.com"

< , "Lyndsay.McNeely@duke-energy.com"

<<u>Lyndsay.McNeely@duke-energy.com</u>>, Katie Brown <<u>katie.brown2@duke-energy.com</u>>,

PSC Contact < Contact@psc.sc.gov >, CRISTINA FREEMAN

<cristina.freeman@dominionenergy.com>, "Loehr, Nancy E" < Nancy.Loehr@dukeenergy.com>, Vinod Ramachandran < vramachandran@guidehouse.com>

Subject: Re: ND-2021-6-A SC Emergency Rental Assistance Program - Request to Provide Update

Mr. Koon,

I spoke to Jackie Thomas and we would both feel better about getting it to her this afternoon, if at all possible. Might it be all right for one of us to pick it up from your office? I can have her give you a call momentarily.



From: Chris Koon < chris.koon@ecsc.org Sent: Friday, October 22, 2021 2:16 PM

To: Wheat, Jo < <u>Jo.Wheat@psc.sc.gov</u>>; Wilson, Elise < <u>Elise.Wilson@psc.sc.gov</u>>; Long, Renaye 6-9292 < Renaye.Long@schousing.com>

Cc: Bateman, Andrew <abateman@ors.sc.gov>; Watts, Victoria <vwatts@ors.sc.gov>; Grube-Lybarker, Carri <clybarker@scconsumer.gov>; Hall, Roger RHall@scconsumer.gov; Heather Smith heather.smith@duke-energy.com; Jacqueline Wilson Jacqueline.Wilson@duke-energy.com; kimberly.walton@duke-energy.com; Lyndsay.McNeely@duke-energy.com; Katie Brown katie.brown2@duke-energy.com; PSC_Contact CRISTINA FREEMAN cristina.freeman@dominionenergy.com; Loehr, Nancy E Nancy.Loehr@duke-energy.com; Vinod Ramachandran@guidehouse.com

Subject: Re: [External] Re: ND-2021-6-A SC Emergency Rental Assistance Program - Request to Provide Update

Hi, Jo! My apologies, but I am tied up this afternoon. If it suits, I can plan to arrive early on Monday and bring it on a thumbdrive. Will that work?

From: "Wheat, Jo" < <u>Jo.Wheat@psc.sc.gov</u>> **Date:** Friday, October 22, 2021 at 2:13 PM

To: "Wilson, Elise" <<u>Elise.Wilson@psc.sc.gov</u>>, "Long, Renaye 6-9292" <Renaye.Long@schousing.com>, Chris Koon <chris.koon@ecsc.org>

Cc: "Bateman, Andrew" < <u>abateman@ors.sc.gov</u>>, "Watts, Victoria" < <u>vwatts@ors.sc.gov</u>>,

"Grube-Lybarker, Carri" <<u>clybarker@scconsumer.gov</u>>, "Hall, Roger" <<u>RHall@scconsumer.gov</u>>,

Heather Smith < heather.smith@duke-energy.com >, Jacqueline Wilson

<Jacqueline.Wilson@duke-energy.com>, "kimberly.walton@duke-energy.com"

, "Lyndsay.McNeely@duke-energy.com"

<<u>Lyndsay.McNeely@duke-energy.com</u>>, Katie Brown <<u>katie.brown2@duke-energy.com</u>>,

PSC_Contact < ">CRISTINA FREEMAN">">CRISTINA FREEMAN

< cristina.freeman@dominionenergy.com >, "Loehr, Nancy E" < Nancy.Loehr@duke-

energy.com>, Vinod Ramachandran < vramachandran@guidehouse.com>

Subject: RE: [External] Re: ND-2021-6-A SC Emergency Rental Assistance Program - Request to Provide Update

Mr. Koon, good afternoon ~

Is it possible for you to bring the PowerPoint presentation over any time this afternoon? Or we can certainly try sending it digitally, if you would prefer. It's entirely up to you. I'd feel better knowing that its formatting is working just right for our equipment and so forth, before leaving for the weekend, but I am at your disposal.

Best regards,



Jo Elizabeth M. Wheat, CVR-CM/M | GNSC

Public Service Commission of South Carolina <u>www.psc.sc.gov</u> 101 Executive Center Drive, Suite 100 Columbia, SC 29210

work 803/896-5100 fax 803/896-5231 jo.wheat@psc.sc.gov

From: Wilson, Elise < Elise. Wilson@psc.sc.gov>

Sent: Friday, October 22, 2021 1:48 PM

To: Long, Renaye 6-9292 < Renaye.Long@schousing.com >; Christopher R. Koon < chris.koon@ecsc.org > Cc: Bateman, Andrew < abateman@ors.sc.gov >; Watts, Victoria < vwatts@ors.sc.gov >; Grube-Lybarker,

Carri <clybarker@scconsumer.gov>; Hall, Roger <RHall@scconsumer.gov>; Heather Smith <heather.smith@duke-energy.com>; Jacqueline Wilson <Jacqueline.Wilson@duke-energy.com>; kimberly.walton@duke-energy.com; Lyndsay.McNeely@duke-energy.com; Katie Brown <heatie.brown2@duke-energy.com>; PSC_Contact <Contact@psc.sc.gov>; CRISTINA FREEMAN <cristina.freeman@dominionenergy.com>; Loehr, Nancy E <Nancy.Loehr@duke-energy.com>; Vinod Ramachandran@guidehouse.com>

Subject: RE: [External] Re: ND-2021-6-A SC Emergency Rental Assistance Program - Request to Provide Update

Good afternoon, Mr. Koon.

Thank you for circling back with these details. Our IT staff will be sending the WebEx invites to the email list you sent below. Ms. Jo Wheat, our court reporter, will be reaching out to you regarding your PowerPoint file.

The Commission looks forward to the presentation Monday morning at 10:00 a.m. We will have appropriately distanced space for you, Ms. Long and Ms. Farrar.

Thank you, Mr. Koon. Should you need anything further, please don't hesitate to reach out.

Terrific weekend to all!!

Elise

From: Long, Renaye 6-9292 < Renaye.Long@schousing.com >

Sent: Friday, October 22, 2021 12:02 PM

To: Christopher R. Koon < chris.koon@ecsc.org; Wilson, Elise < Elise.Wilson@psc.sc.gov>

Cc: Bateman, Andrew <abateman@ors.sc.gov>; Watts, Victoria <<u>vwatts@ors.sc.gov</u>>; Grube-Lybarker,

Carri <clybarker@scconsumer.gov>; Hall, Roger <RHall@scconsumer.gov>; Heather Smith

<heather.smith@duke-energy.com>; Jacqueline Wilson <Jacqueline.Wilson@duke-energy.com>;

kimberly.walton@duke-energy.com; Lyndsay.McNeely@duke-energy.com; Katie Brown

<katie.brown2@duke-energy.com>; PSC Contact <Contact@psc.sc.gov>; CRISTINA FREEMAN

<<u>cristina.freeman@dominionenergy.com</u>>; Loehr, Nancy E <<u>Nancy.Loehr@duke-energy.com</u>>; Vinod

Ramachandran < vramachandran@guidehouse.com >

Subject: RE: [External] Re: ND-2021-6-A SC Emergency Rental Assistance Program - Request to Provide Update

Thank you Chris. I plan to attend in person but am open to presenting remotely as well if that is a better option for the group. Also, I will be bringing our Communications Intern, Grace Farrar, with me if that is okay.

Renaye

From: Chris Koon <<u>chris.koon@ecsc.org</u>>
Sent: Friday, October 22, 2021 11:11 AM
To: Wilson, Elise <<u>Elise.Wilson@psc.sc.gov</u>>

Cc: Bateman, Andrew <<u>abateman@ors.sc.gov</u>>; Watts, Victoria <<u>vwatts@ors.sc.gov</u>>; Grube-Lybarker,

Carri <<u>clybarker@scconsumer.gov</u>>; Hall, Roger <<u>RHall@scconsumer.gov</u>>; Heather Smith

<<u>heather.smith@duke-energy.com</u>>; Jacqueline Wilson <<u>Jacqueline.Wilson@duke-energy.com</u>>;

kimberly.walton@duke-energy.com; Lyndsay.McNeely@duke-energy.com; Katie Brown

<katie.brown2@duke-energy.com>; PSC_Contact <Contact@psc.sc.gov>; CRISTINA FREEMAN

<<u>cristina.freeman@dominionenergy.com</u>>; Loehr, Nancy E <<u>Nancy.Loehr@duke-energy.com</u>>; Vinod

Ramachandran < <u>vramachandran@guidehouse.com</u> >; Long, Renaye 6-9292

<Renaye.Long@schousing.com>

Subject: Re: [External] Re: ND-2021-6-A SC Emergency Rental Assistance Program - Request to Provide Update

Elise, thank you again for helping us with our presentation to the Commission at 10:00 on Monday morning. I'm writing to finalize our plans. The presenters will be as follows:

- Chris Koon, Commission appointee to the S.C. Emergency Rental Assistance Program Advisory Panel
- Vinod Ramachandran, Director State and Local Government, Guidehouse
- Renaye Long, Director- Communications and Outreach, SC Housing
- Nancy Loehr, Managing Director of Customer Experience Strategy, Duke
- Cristina Freeman, Manager for Customer Assistance, Dominion

I will be physically present. I believe Renaye plans to attend in person as well, but may we please send her a link in case she needs to attend remotely? Everyone else will definitely be remote. Here are their email addresses:

cristina.freeman@dominionenergy.com Nancy.Loehr@duke-energy.com vramachandran@guidehouse.com Renaye.Long@schousing.com

Finally, we have a powerpoint prepared, and we think it will be best for me to "drive" it in person. I can send it, but we've had some trouble sending it back and forth due to size. Could you please ask Jackie Thomas to contact me about the best way to send the powerpoint?

Please let me know if you need anything else, and thank you!

Best, Chris

Christopher R. Koon Senior Vice President and General Counsel The Electric Cooperatives of South Carolina, Inc. 808 Knox Abbott Drive Cayce, South Carolina, 29033-3311 803-739-3030

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From: "Wilson, Elise" < Elise.Wilson@psc.sc.gov Date: Thursday, September 30, 2021 at 2:38 PM

To: Chris Koon < chris.koon@ecsc.org>

Cc: "Bateman, Andrew" < <u>abateman@ors.sc.gov</u>>, "Watts, Victoria" < <u>vwatts@ors.sc.gov</u>>,

"Grube-Lybarker, Carri" < clybarker@scconsumer.gov>, "Hall, Roger" < RHall@scconsumer.gov>,

Heather Smith < heather.smith@duke-energy.com >, Jacqueline Wilson

<Jacqueline.Wilson@duke-energy.com</pre>>, "kimberly.walton@duke-energy.com"

< kimberly.walton@duke-energy.com >, "Lyndsay.McNeely@duke-energy.com"

<<u>Lyndsay.McNeely@duke-energy.com</u>>, Katie Brown <<u>katie.brown2@duke-energy.com</u>>,

PSC_Contact < contact@psc.sc.gov>

Subject: RE: [External] Re: ND-2021-6-A SC Emergency Rental Assistance Program - Request to Provide Update

Fantastic news! Just a reminder we are happy to accommodate anyone who chooses to appear virtually, so as you finalize the participants and circle back with details, please include email addresses of virtual participants. Our IT staff will send the WebEx invitations.

Thank you!

Elise

From: Chris Koon < chris.koon@ecsc.org
Sent: Thursday, September 30, 2021 2:11 PM
To: Wilson, Elise < Elise.Wilson@psc.sc.gov

Cc: Bateman, Andrew <<u>abateman@ors.sc.gov</u>>; Watts, Victoria <<u>vwatts@ors.sc.gov</u>>; Grube-Lybarker,

Carri <<u>clybarker@scconsumer.gov</u>>; Hall, Roger <<u>RHall@scconsumer.gov</u>>; Heather Smith

< heather.smith@duke-energy.com >; Jacqueline Wilson < Jacqueline.Wilson@duke-energy.com >;

<u>kimberly.walton@duke-energy.com</u>; <u>Lyndsay.McNeely@duke-energy.com</u>; Katie Brown

<<u>katie.brown2@duke-energy.com</u>>; PSC_Contact <<u>Contact@psc.sc.gov</u>>

Subject: RE: [External] Re: ND-2021-6-A SC Emergency Rental Assistance Program - Request to Provide Update

Elise, I am happy to confirm Monday, October 25, at 10 AM for our presentation to the Commission. Thank you for accommodating us. I will circle back with more details once we finalize our participants and our presentation. We are looking forward to it!

Best, Chris **From:** Wilson, Elise [Elise.Wilson@psc.sc.gov] **Sent:** Wednesday, September 29, 2021 10:52 AM

To: Chris Koon

Cc: Bateman, Andrew; Watts, Victoria; Grube-Lybarker, Carri; Hall, Roger; Heather Smith; Jacqueline Wilson; kimberly.walton@duke-energy.com; Lyndsay.McNeely@duke-energy.com; Katie Brown;

PSC Contact

Subject: RE: [External] Re: ND-2021-6-A SC Emergency Rental Assistance Program - Request to Provide Update

Good morning, Mr. Koon.

Thank you for the generous spread of date opportunities in which to provide the Commission with an update from the advisory panel. After review, the Commission is happy to schedule Monday, October 25, 2021 at 10:00 a.m. Please confirm this date and time suit you and your team.

Looking forward to hearing from you.

Again, thank you so much!

Elise

From: Chris Koon < chris.koon@ecsc.org Sent: Tuesday, September 28, 2021 11:05 AM

To: Wilson, Elise < Elise.Wilson@psc.sc.gov

Cc: Bateman, Andrew <<u>abateman@ors.sc.gov</u>>; Watts, Victoria <<u>vwatts@ors.sc.gov</u>>; Grube-Lybarker,

Carri <<u>clybarker@scconsumer.gov</u>>; Hall, Roger <<u>RHall@scconsumer.gov</u>>; Heather Smith <<u>heather.smith@duke-energy.com</u>>; Jacqueline Wilson <<u>Jacqueline.Wilson@duke-energy.com</u>>; <u>kimberly.walton@duke-energy.com</u>; <u>Lyndsay.McNeely@duke-energy.com</u>; Katie Brown <<u>katie.brown2@duke-energy.com</u>>; PSC Contact <Contact@psc.sc.gov>

Subject: Re: [External] Re: ND-2021-6-A SC Emergency Rental Assistance Program - Request to Provide Update

Elise, thanks again for working with us to schedule an update for the Commission regarding the SC Stay Plus program. We are almost ready to launch several new efforts to get these funds to folks in need, and I think we are ready to put something on the schedule. I am available on October 13, 15, 22, 25, 26, and 29. Please let me know if any of these days suits the Commission, and I will coordinate with our team.

As always, thanks for all that you do for our state.

Best, Chris

Christopher R. Koon Senior Vice President and General Counsel The Electric Cooperatives of South Carolina, Inc. 808 Knox Abbott Drive Cayce, South Carolina, 29033-3311 803-739-3030

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From: "Wilson, Elise" < Elise.Wilson@psc.sc.gov>

Date: Friday, September 17, 2021 at 4:54 PM

To: Chris Koon < chris.koon@ecsc.org>

Cc: "Bateman, Andrew" abateman@ors.sc.gov">, "Watts, Victoria" < watts@ors.sc.gov>,

"Grube-Lybarker, Carri" <clybarker@scconsumer.gov>, "Hall, Roger" <RHall@scconsumer.gov>,

Heather Smith <heather.smith@duke-energy.com>, Jacqueline Wilson

<Jacqueline.Wilson@duke-energy.com>, "kimberly.walton@duke-energy.com"

< kimberly.walton@duke-energy.com >, "Lyndsay.McNeely@duke-energy.com"

<<u>Lyndsay.McNeely@duke-energy.com</u>>, Katie Brown <<u>katie.brown2@duke-energy.com</u>>,

PSC Contact < Contact@psc.sc.gov>

Subject: RE: [External] Re: ND-2021-6-A SC Emergency Rental Assistance Program - Request to Provide Update

Mr. Koon,

Thank you for your thoughtful reply. Please use next week to work on final instructions and procedures and in your time, we will set a date for the Program's report.

Have a wonderful weekend and thank you, again.

Elise

From: Chris Koon < chris.koon@ecsc.org Sent: Friday, September 17, 2021 4:45 PM

To: Wilson, Elise < Elise.Wilson@psc.sc.gov

Cc: Bateman, Andrew <abateman@ors.sc.gov>; Watts, Victoria <vwatts@ors.sc.gov>; Grube-Lybarker,

Carri <clybarker@scconsumer.gov>; Hall, Roger <RHall@scconsumer.gov>; Heather Smith

<heather.smith@duke-energy.com>; Jacqueline Wilson <Jacqueline.Wilson@duke-energy.com>;

kimberly.walton@duke-energy.com; Lyndsay.McNeely@duke-energy.com; Katie Brown

<katie.brown2@duke-energy.com>; PSC Contact <Contact@psc.sc.gov>

Subject: [External] Re: ND-2021-6-A SC Emergency Rental Assistance Program - Request to Provide Update

Hi, Elise! Thank you for reaching out. I would love to provide an update, and I appreciate the invitation. I'm thrilled to report that both the U.S. Dept. of Treasury and the S.C. Housing Authority have agreed to allow our "pre-pay" customers to apply to the program. We are still working on final instructions and procedures, and I hope to get all of that ironed out in the next week. May I circle back once everything is final to set the date of the report? I want to make sure I have enough information to answer any questions the Commission may have.

Thanks for all that you do, Chris

Christopher R. Koon Senior Vice President and General Counsel The Electric Cooperatives of South Carolina, Inc. 808 Knox Abbott Drive Cayce, South Carolina, 29033-3311 803-739-3030

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From: "Wilson, Elise" < <u>Elise.Wilson@psc.sc.gov</u>>

Date: Friday, September 17, 2021 at 12:50 PM

To: Chris Koon < chris.koon@ecsc.org>

Cc: "Bateman, Andrew" < <u>abateman@ors.sc.gov</u>>, "Watts, Victoria" < <u>vwatts@ors.sc.gov</u>>,

"Grube-Lybarker, Carri" < clybarker@scconsumer.gov>, "Hall, Roger" < RHall@scconsumer.gov>,

Heather Smith <heather.smith@duke-energy.com>, Jacqueline Wilson

<Jacqueline.Wilson@duke-energy.com>, "kimberly.walton@duke-energy.com"

, "Lyndsay.McNeely@duke-energy.com"

<<u>Lyndsay.McNeely@duke-energy.com</u>>, Katie Brown <<u>katie.brown2@duke-energy.com</u>>,

PSC_Contact < <u>Contact@psc.sc.gov</u>>

Subject: ND-2021-6-A SC Emergency Rental Assistance Program - Request to Provide Update

Good afternoon, Mr. Koon.

I hope this finds you well.

Chief Clerk Boyd has asked me to reach out to you regarding the possibility of providing the Commission with an update on the customer outreach efforts and any other updates related to the SC Emergency Rental Assistance Program.

I look forward to hearing from you on this prospect.

Thank you!

Elise Wilson
Public Service Commission
State of South Carolina
101 Executive Center Drive
Saluda Building, Suite 100
Columbia, South Carolina 29210
803.896.5100

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